

Software Quality Assurance Technician

Join the dynamic and collaborative team at Katalyst Data Management (Katalyst)! Katalyst is seeking an experienced Software Quality Assurance Technician with great problem-solving skills who is comfortable working with minimal supervision. This is an exciting opportunity to play an integral role in achieving the company's goals. Qualified candidates will bring a strong knowledge of Software testing, product documentation and customer support.

- **Located in Kuala Lumpur**
- **Nominally 8:00 a.m. – 5:00 p.m., Monday - Friday (occasional night and weekend work required)**
- **Full-time position**

The Company

Katalyst Data Management (Katalyst) is the global leader in hosted subsurface data management solutions for the oil and gas industry. From data capture and verification, to data storage and organisation, to marketing data online, our specialised data services cater to large multinational corporations, national governments and small independents. Katalyst's web-based iGlass services and their related controls, including system redundancy, are key differentiators in providing and maintaining high availability, 24/7 access for customers. Innovation and commitment has enabled Katalyst to provide excellence in both technologies and service qualities.

Key Responsibilities and Accountabilities

In this role you will provide support to international operations through performing functional testing, GUI testing, tracking defects, as well as troubleshooting issues and providing support to internal and external users. The role works with both local and international management and staff to ensure the required systems are available for the work being performed. Great organisational ability, a high level of attention to detail, the ability to multi-task, a natural curiosity and a desire to learn are also required for this role.

Key Responsibilities:

- Perform both manual and automated testing of application builds
- Collaborate with business analysts and developers to develop test cases based on the application's specifications
- Assist with design documentation, configuration management and software deployment
- Submit and track defects for resolution by software developers and/or DBAs
- Provide support to internal and external end users via phone and e-mail
- Emulate and seek to reproduce problems encountered by end users and document appropriately to assist developers in designing resolutions to these issues
- Provide clear, concise, documentation to support end users
- Develop and execute test scripts for automation test

Skills Required:

- Experience in Software Quality Assurance methods, processes, and tools
- Experience using automated testing tools and developing test scripts, both automated and manual
- Very attentive to and concerned about accuracy and detail
- Understanding of Windows and Unix (Linux and Solaris) environments
- Basic understanding of database and data models and use of SQL DDL/DML for Oracle
- Excellent oral and written communication skills
- Ability to multitask and prioritize
- Ability to work well both independently and in a team
- Ability to learn new software in fast paced environment

Required Education and Experience

- 5+ years of experience in Software Testing
- Degree in Computer Science or a related field else equivalent work experience
- Familiar with test Automation tools such as Selenium, IBM RFT
- Some JAVA programming knowledge a plus
- Knowledge or experience in oil and gas exploration highly valued
- Knowledge of PPDM data model highly valued

Occasional regional and international travel may be required.

Applications can be emailed in confidence to jobsau@katalystdm.com